

The Economic Impact of Tourism in Maryland



Tourism Satellite Account Calendar Year 2016





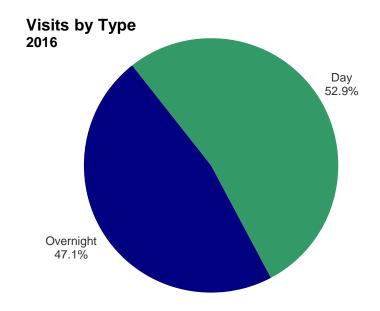
AN OXFORD ECONOMICS COMPANY





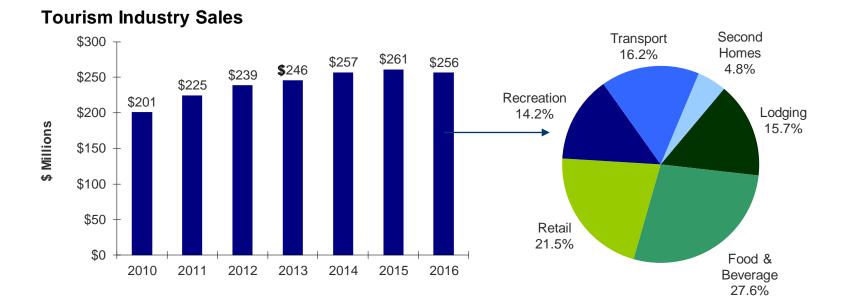
Washington County, Visitors

| Washington County | | | | | | | |
|-------------------|-----------|--------------|-----------|--------|--|--|--|
| | | Visitors (tl | housands) | | | | |
| Year | Overnight | Day | Total | Growth | | | |
| Tear | Overnight | Day | Total | Rate | | | |
| 2016 | 599.7 | 672.2 | 1,271.9 | 1.5% | | | |
| 2015 | 584.9 | 668.2 | 1,253.1 | 4.7% | | | |
| 2014 | 563.5 | 633.5 | 1,197.0 | 2.4% | | | |
| 2013 | 531.4 | 638.1 | 1,169.5 | 4.9% | | | |
| 2012 | 501.2 | 613.6 | 1,114.8 | 7.0% | | | |



Washington County, Industry Sales

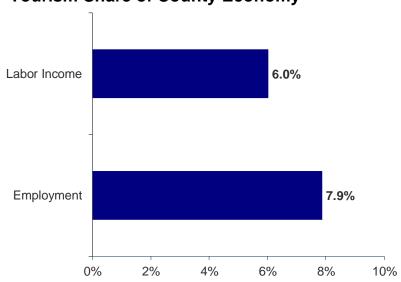
| | Washington County | | | | | | | |
|--|-------------------|--------|--------------|----------------|--------|--------|---------|-------|
| | | Touris | m Industry S | Sales, (millio | ns) | | | |
| Year Lodging Food & Retail Recreation Transport Second Homes Total | | | | | | | | |
| 2016 | \$40.2 | \$70.9 | \$55.2 | \$36.4 | \$41.4 | \$12.3 | \$256.5 | -1.8% |
| 2015 | \$39.5 | \$70.2 | \$57.1 | \$33.9 | \$48.0 | \$12.6 | \$261.2 | 1.6% |
| 2014 | \$39.5 | \$68.3 | \$58.8 | \$31.6 | \$46.0 | \$12.8 | \$257.0 | 4.6% |
| 2013 | \$37.4 | \$65.0 | \$57.1 | \$29.9 | \$44.2 | \$12.2 | \$245.8 | 2.9% |
| 2012 | \$37.8 | \$62.1 | \$54.8 | \$29.0 | \$43.7 | \$11.4 | \$238.7 | 6.2% |



Washington County, Tourism Impact

Washington County Tourism Employment Total (Dir, Share of Year Direct Ind. Induced) State (Total) 2016 3,434 5,281 2.38% 2015 3,428 2.41% 5,275 2.43% 2014 3,369 5,193 2.40% 2013 3,282 5,064 2012 3,283 2.44% 5,039 **Tourism Labor Income, (millions)** Share of Total (Dir, Year Direct State (Total) Ind, Induced 2016 \$86.7 \$170.7 1.75% 2015 \$83.5 \$163.8 1.77% 2014 \$82.6 1.83% \$160.1 2013 \$78.5 1.82% \$151.3 2012 \$77.7 \$148.0 1.85%

Tourism Share of County Economy



| | Total Tourism Tax Receipts (millions) | | | | | | | | |
|------|---------------------------------------|-----------------|--------|--------|--|--|--|--|--|
| Year | Federal | State and Local | Hotel | Total | | | | | |
| 2016 | \$36.7 | \$37.8 | \$2.04 | \$74.5 | | | | | |
| 2015 | \$35.7 | \$37.9 | \$2.05 | \$73.6 | | | | | |
| 2014 | \$34.8 | \$37.1 | \$1.99 | \$72.0 | | | | | |
| 2013 | \$32.6 | \$35.6 | \$1.90 | \$68.2 | | | | | |
| 2012 | \$32.0 | \$34.7 | \$1.85 | \$66.7 | | | | | |

| Tourism Sales (millions) | | | | | |
|--------------------------|---------|--|--|--|--|
| Tourism | Tourism | | | | |
| Industry | Economy | | | | |
| \$256.5 | \$269.1 | | | | |
| \$261.2 | \$283.4 | | | | |
| \$257.0 | \$278.4 | | | | |
| \$245.8 | \$261.7 | | | | |
| \$238.7 | \$257.0 | | | | |

State Tourism Industry Impacts (Direct)



Increasing travel to MD supports industry growth

- Increases in visitor volumes supported tourism industry growth in 2016 as visitor spending grew 2.7% to \$17.3 billion.
 - Total visitor volumes reached 43.1 million visitors in 2016.
 - 42.1 million domestic person trips
 - 985,000 overseas and Canada person trips
 - Visitor spending was supported by growth in lodging, food & beverage, and recreational spending while declines in gas prices capped visitor spending increases
 - Leisure markets continue to drive performance.
 - Visitor spending has grown for seven straight years, expanding by more than 35% since 2009.
- Visitor spending generated \$28.7 billion in total business sales across all Maryland industries in 2016.

Tourism is an economic engine

- Tourism supported 221,589 jobs, both directly and indirectly, accounting for 6.2% of total employment in Maryland.
- The tourism sector directly generated \$8.7 billion of state GDP in 2016.
- Including indirect and induced impacts, tourism in Maryland generated \$2.4 billion in state and local taxes and \$2.1 billion in Federal taxes last year.

Tourism-supported tax revenues surpassed \$1,080 per Maryland household in 2016.

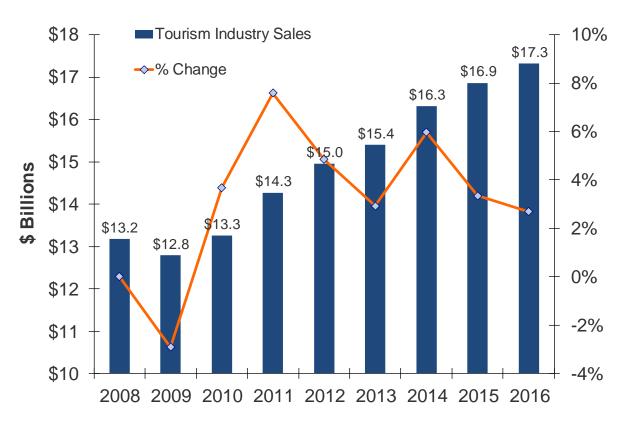
One-in-16.25 jobs in the State of Maryland is supported by tourism.

Key volume and spending trends

- Both visitor volume and visitor spending continued to grow in 2016..
 - 2016 marks the seventh straight year of visitation and spending growth.
- Maryland tourism industry sales (visitor spending) increased
 2.7% in 2016.
- Lower gas prices spurred travel in 2016, providing a surge in day travel which outpaced overnight visits.
- Visitor spending on food & beverages and lodging services led all categories.

Continued growth in visitor spending

- Visitor spending growth of 2.7% in 2016 brought tourism industry sales to \$17.3 billion.
- Visitor spending was \$4.5 billion higher in 2016 than in 2009 an overall increase of 35%.



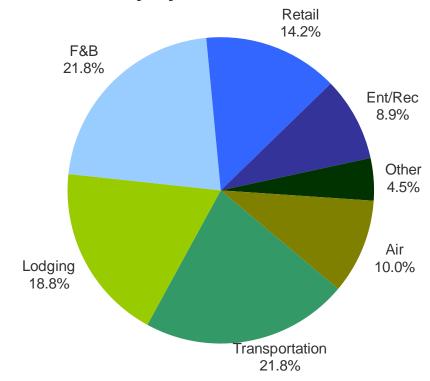
Benefits of the expansion were widespread

| | | | | Tourism | Industry | Sales | | | | |
|----------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|----------|
| | | | | | (Millions) | | | | | |
| Sector | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | % Change |
| Transportation | \$3,081.3 | \$2,698.5 | \$2,790.3 | \$3,189.6 | \$3,343.3 | \$3,417.1 | \$3,597.0 | \$3,682.7 | \$3,598.1 | -2.3% |
| Lodging | \$2,544.4 | \$2,476.0 | \$2,616.7 | \$2,721.2 | \$2,888.6 | \$2,864.2 | \$3,039.4 | \$3,162.2 | \$3,350.5 | 6.0% |
| F&B | \$2,682.4 | \$2,710.4 | \$2,757.0 | \$2,874.1 | \$3,079.3 | \$3,221.7 | \$3,459.6 | \$3,673.5 | \$3,850.4 | 4.8% |
| Retail | \$1,851.6 | \$1,886.2 | \$1,934.1 | \$2,086.7 | \$2,205.1 | \$2,300.2 | \$2,426.3 | \$2,400.6 | \$2,383.2 | -0.7% |
| Ent/Rec | \$1,089.8 | \$1,060.3 | \$1,116.9 | \$1,208.3 | \$1,277.6 | \$1,345.4 | \$1,458.9 | \$1,498.3 | \$1,577.2 | 5.3% |
| Other | \$554.9 | \$590.1 | \$607.9 | \$654.7 | \$630.0 | \$663.3 | \$698.8 | \$753.7 | \$808.2 | 7.2% |
| Air | \$1,369.4 | \$1,369.2 | \$1,439.0 | \$1,533.3 | \$1,536.3 | \$1,585.4 | \$1,636.1 | \$1,691.8 | \$1,749.3 | 3.4% |
| TOTAL | \$13,173.8 | \$12,790.6 | \$13,261.8 | \$14,267.9 | \$14,960.1 | \$15,397.4 | \$16,316.1 | \$16,862.9 | \$17,316.8 | 2.7% |
| Pch Change | | -2.9% | 3.7% | 7.6% | 4.9% | 2.9% | 6.0% | 3.4% | 2.7% | |

- Tourism industry sales increased \$450 million in 2016, led by a \$188 million increase in lodging sales.
- Growth in lodging, food & beverage, and recreational spending supported overall visitor spending growth in Maryland.
- Price declines and not demand losses were the primary reason for the negative growth in transportation costs.

Tourism industry sales by sector

Tourism Industry by Sector



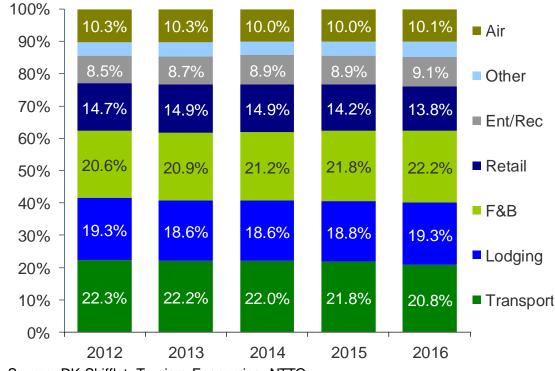
- More than 60% of visitor spending takes place in three industries: transportation, food & beverages and lodging.
- Transportation includes air transportation of both visitors to MD and MD resident flights to other destinations.

Tourism industry sales over time

- The share of the visitor dollar spent on food & beverages slid past 22% in 2016, the highest in this decade.
- Entertainment & recreation's share reached 9.1% of all visitor spending in 2016 after falling as low as 8.2% in 2009.

Maryland's Tourism Industry

by Year, Share of Total

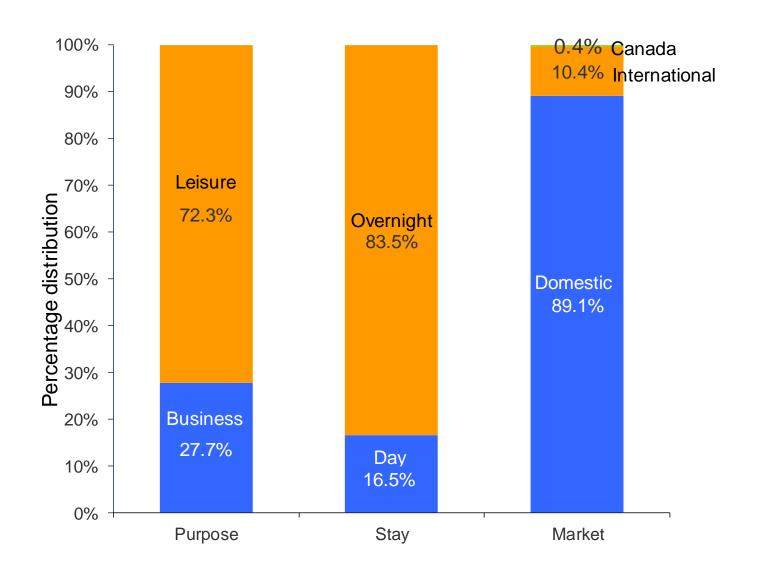


Tourism industry sales by market segment

- Leisure tourism represents 72.3% of visitor spending in MD.
- Overnight visitors spent \$14.5 billion, or 83.5% of the total.
- Visitor spending growth was led by domestic visitors.
- Canadian visitor spending fell in 2016, following the national trend.

| | Tou | ırism I | ndusti | ry Sa | ales in | 2016 | | |
|----------|---------|----------|-----------|----------|----------|----------|--------|----------|
| | | | (US\$ N | Million) | | | | |
| | Purpose | | | Stay | | | Market | |
| Business | \$ | 4,804.8 | Day | \$ | 2,864.1 | Domestic | \$ | 15,437.8 |
| Leisure | \$ | 12,512.0 | Overnight | \$ | 14,452.7 | Overseas | \$ | 1,806.9 |
| | | | | | | Canada | \$ | 72.1 |
| TOTAL | \$ | 17,316.8 | | \$ | 17,316.8 | | \$ | 17,316.8 |
| | | | Sh | are | | | | |
| Business | | 27.7% | Day | | 16.5% | Domestic | | 89.1% |
| Leisure | | 72.3% | Overnight | | 83.5% | Overseas | | 10.4% |
| | | | | | | Canada | | 0.4% |
| TOTAL | | 100% | | | 100% | | | 100% |
| | | | Growt | h Rate | | | | |
| Business | | 0.0% | Day | | 11.6% | Domestic | | 14.1% |
| Leisure | | 4.8% | Overnight | | 1.9% | Overseas | | 1.2% |
| | | | | | | Canada | | -15.5% |
| TOTAL | | 3.4% | | | 3.4% | | | 3.4% |

Tourism industry sales by market segment



Tourism capital investment

| Tourism Capital Investment | | | | | | | | |
|----------------------------|---------|---------|-----------|----------|-----------|-----------|-----------|-----------|
| | | | (Millions | of US\$) | | | | |
| | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 |
| Construction | \$262.4 | \$283.9 | \$268.0 | \$191.1 | \$386.8 | \$416.0 | \$519.5 | \$459.4 |
| Machinery & Equipment | \$525.8 | \$545.6 | \$604.7 | \$636.8 | \$653.1 | \$692.6 | \$716.7 | \$726.8 |
| Total | \$788.2 | \$829.5 | \$872.6 | \$827.9 | \$1,039.9 | \$1,108.6 | \$1,236.2 | \$1,186.1 |

- Capital investment in support of tourism has steadily climbed since the recession through 2015 and has stabilized at around \$1.2 billion the last two years.
- Construction in hotels and amusement businesses was twothirds of the \$460 million in construction investment in 2016.
- Investment of tourism businesses in new machinery and equipment (computers, vehicles and other tools and devices) increased by \$10 million to \$727 million in 2016.

Tourism economy sales

 The Tourism Satellite Account looks at a broad range of tourismrelated expenditures which reached \$18.7 billion in 2016.

| Tourism Satellite Account 2016 Spending by Category (US\$ Million) | | | | | | | |
|--|-----------|--------|--------------|-----------|------------|--|--|
| Domestic Visitor Internation al Visitor PCE Support CAPEX Total | | | | | | | |
| \$15,437.8 | \$1,879.0 | \$78.4 | \$145.262946 | \$1,186.1 | \$18,726.6 | | |

- Non-visitor private consumption expenditures (PCE) represent tourism consumer durables such as an RV, boat, or furniture for a vacation home.
- Government support for tourism includes the budgets for the MD Office of Tourism Development and other budget items in broad support of tourism.
- Capital investment (CAPEX) includes construction of hotels and attractions, as well as tourism equipment and infrastructure.

Tourism industry and economy sales

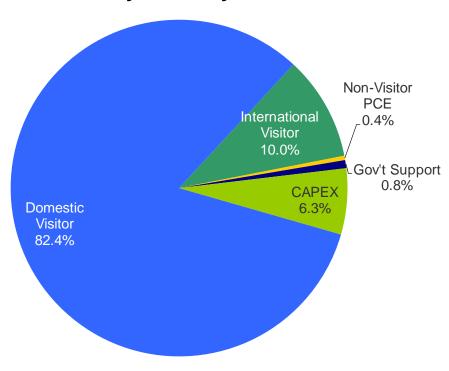
- The direct impact of tourism is driven by tourism industry sales only. This allows for apples-to-apples comparisons with other industries.
- The total economic impact of tourism includes investment in support of tourism, government spending and non-visitor private consumption expenditures (PCE).

| | Tourism Sales, 2016 State of Maryland | | | | | | |
|-----------------|---------------------------------------|------------|--|--|--|--|--|
| Category | Industry | Economy | | | | | |
| Lodging | \$3,350.5 | \$3,350.5 | | | | | |
| Food & Beverage | \$3,850.4 | \$3,850.4 | | | | | |
| Recreation | \$2,385.3 | \$2,385.3 | | | | | |
| Shopping | \$2,383.2 | \$2,383.2 | | | | | |
| Air | \$1,749.3 | \$1,749.3 | | | | | |
| Other Transport | \$3,598.1 | \$3,598.1 | | | | | |
| Non-Visitor PCE | \$0.0 | \$78.4 | | | | | |
| Investment | \$0.0 | \$1,186.1 | | | | | |
| Government | \$0.0 | \$145.3 | | | | | |
| Total | \$17,316.8 | \$18,726.6 | | | | | |

(Data shown in millions)

Tourism economy sales by source

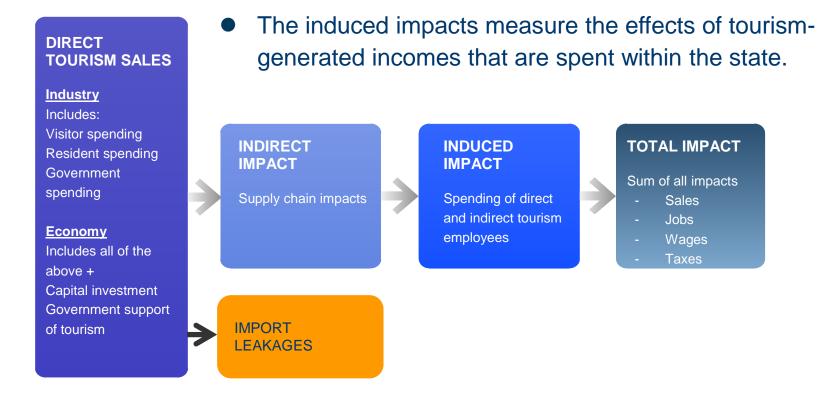
Tourism Economy Sales by Source



- Domestic visitor markets grew in importance in 2016, providing 82.4% of tourism sales in Maryland.
- Capital investment in tourism-related construction and machinery & equipment stabilized at around 6.3% in 2016.

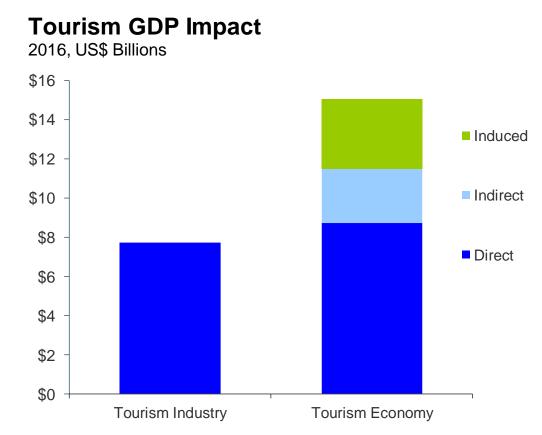
Translating sales into impact

- Direct tourism sales flow through the MD economy, generating GDP, jobs, wages, and taxes.
- The indirect impacts measure supply chain (b2b) activity generated by tourism sales.



Tourism impact summary

- Tourism industry
 GDP grew 4.0% in
 2016, directly
 generating \$7.7
 billion of Maryland
 GDP.
- The tourism
 economy, including
 direct, indirect and
 induced impacts,
 generated GDP of
 \$15.0 billion. This is
 4.0% of the state
 economy.



Source: Tourism Economics

Tourism industry impacts

| Tourism Industry Impacts | | | | | | |
|------------------------------------|------------|---------|--|--|--|--|
| | GDP | Jobs | | | | |
| | (Millions) | (Units) | | | | |
| Agriculture, Fishing, Mining | - | - | | | | |
| Construction and Utilities | - | - | | | | |
| Manufacturing | - | - 1 | | | | |
| Wholesale Trade | - | - | | | | |
| Air Transport | \$601.2 | 3,922 | | | | |
| Other Transport | \$889.0 | 13,441 | | | | |
| Retail Trade | \$671.2 | 13,902 | | | | |
| Gasoline Stations | \$248.3 | 4,283 | | | | |
| Communications | - | - | | | | |
| Finance, Insurance and Real Estate | \$414.7 | 2,703 | | | | |
| Business Services | \$98.4 | 1,052 | | | | |
| Education and Health Care | - | - | | | | |
| Recreation and Entertainment | \$1,030.9 | 28,349 | | | | |
| Lodging | \$1,798.4 | 25,751 | | | | |
| Food & Beverage | \$1,867.8 | 50,124 | | | | |
| Personal Services | \$120.3 | 2,486 | | | | |
| Government | - | - 1 | | | | |
| TOTAL | \$7,740.4 | 146,012 | | | | |
| Growth Rate | 4.05% | 1.66% | | | | |

- Tourism GDP is the value added of those sectors directly interacting with travelers.
- The narrow definition of the tourism industry counts only tourism industry sales, which excludes capital investment and general government support of tourism. This definition is consistent with economic accounts.
- On this basis, tourism industry GDP tallied \$7.7 billion in 2016, and tourism industry employment of 146,012, or 4.0% of total Maryland employment.

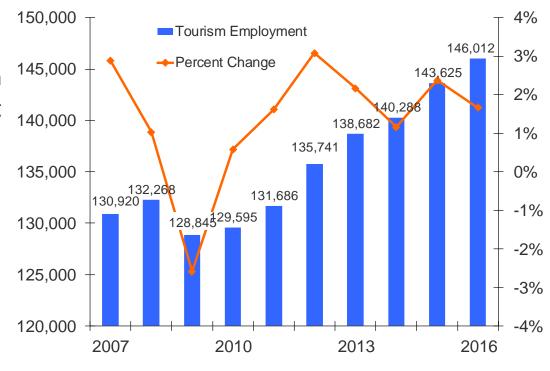
Why sales and GDP differ

- Tourism industry sales in Maryland equals \$17.3 billion while GDP measures \$7.7 billion
- GDP (Gross domestic product) is less than sales because it measures only the locally-produced value of goods and services consumed by visitors
 - This includes the local labor, capital depreciation, and the profits of tourism-related companies that are based in Maryland
 - The costs of imported goods (gasoline, food or retail goods) that come from out-ofstate are excluded from the GDP calculation
 - In addition, business profits from out-of-state companies are also excluded. For example, Wal-Mart profits leave the state.

Tourism employment growth outpaces state

| Tourism Employment | | | | | | | | | | |
|-----------------------------------|-----------------|-----------------|------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 |
| Tourism Employment Percent Change | 130,920 2.9% | 132,268 1.0% | 128,845 -2.6% | 129,595 0.6% | 131,686 1.6% | 135,741 3.1% | 138,682 2.2% | 140,288 1.2% | 143,625 2.4% | 146,012 1.7% |

- With continued growth in both visitation and sales, tourism businesses hired in 2016. Tourism employment grew 1.7%.
- Tourism job growth outpaced broader job growth; total MD employment grew 1.3% in 2016.



Ranking tourism employment

- The direct employment contribution of the tourism industry tallied 146,012 in 2016. This narrow measurement of tourism includes only those jobs directly supported by visitor activity and allows for inter-industry ranking.
- On this basis, tourism is the 12th largest employer in the State of Maryland.

| | Employment Ranking State of Maryland | | | | | | | |
|------|--|---------|--|--|--|--|--|--|
| Rank | Industry | 2016 | | | | | | |
| 1 | Health care and social assistance | 438,513 | | | | | | |
| 2 | Professional, scientific, and technical services | 356,756 | | | | | | |
| 3 | Retail trade | 350,302 | | | | | | |
| 4 | Accommodation and food services | 246,139 | | | | | | |
| 5 | Local government | 244,831 | | | | | | |
| 6 | Administrative and waste management services | 241,334 | | | | | | |
| 7 | Construction | 235,543 | | | | | | |
| 8 | Other services, except public administration | 219,408 | | | | | | |
| 9 | Real estate and rental and leasing | 182,387 | | | | | | |
| 10 | Federal, civilian | 175,468 | | | | | | |
| 11 | Finance and insurance | 161,030 | | | | | | |
| 12 | Tourism | 146,012 | | | | | | |
| 13 | Transportation and warehousing | 117,642 | | | | | | |
| 14 | Manufacturing | 113,719 | | | | | | |
| 15 | Educational services | 107,496 | | | | | | |

Ranking tourism employment to private sector

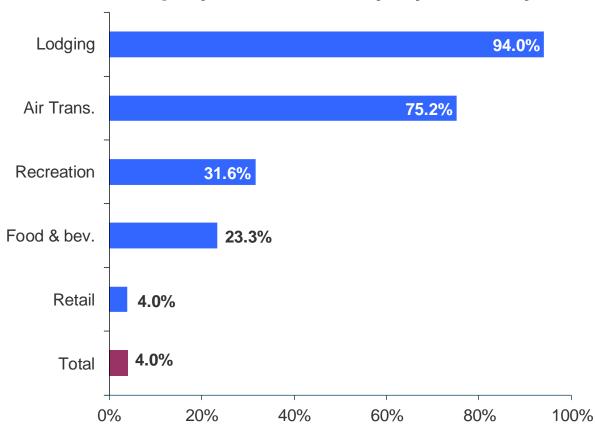
 Examining the tourism industry against other *private sector* industries, tourism is the 10th largest employer in the State of Maryland.

| Employment Ranking - Private Sector State of Maryland | | | | | |
|---|--|---------|--|--|--|
| Rank | Industry | 2016 | | | |
| 1 | Health care and social assistance | 438,513 | | | |
| 2 | Professional, scientific, and technical services | 356,756 | | | |
| 3 | Retail trade | 350,302 | | | |
| 4 | Accommodation and food services | 246,139 | | | |
| 5 | Administrative and waste management services | 241,334 | | | |
| 6 | Construction | 235,543 | | | |
| 7 | Other services, except public administration | 219,408 | | | |
| 8 | Real estate and rental and leasing | 182,387 | | | |
| 9 | Finance and insurance | 161,030 | | | |
| 10 | Tourism | 146,012 | | | |
| 11 | Transportation and warehousing | 117,642 | | | |
| 12 | Manufacturing | 113,719 | | | |
| 13 | Educational services | 107,496 | | | |
| 14 | Wholesale trade | 100,578 | | | |
| 15 | Arts, entertainment, and recreation | 90,170 | | | |

Tourism employment intensity

Tourism is a significant part of several industries, representing 94% of lodging,
 75% of air transport, 32% of recreation, and 23% of F&B.

Tourism Employment Intensity by Industry



State Tourism Economy Impacts

(direct, indirect, and induced)

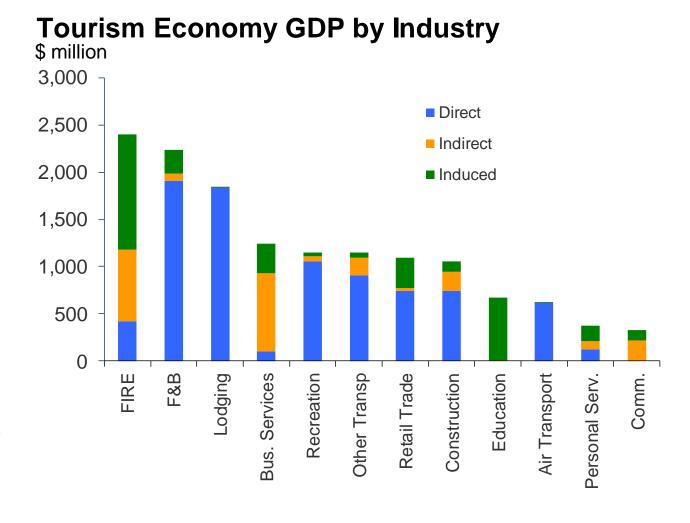


Tourism economy GDP- total impact

| Tourism Economy GDP Impact | | | | | | |
|------------------------------------|---------|----------|---------|----------|--|--|
| (US\$ Million) | | | | | | |
| | Direct | Indirect | Induced | Total | | |
| Agriculture, Fishing, Mining | - | 3.2 | 2.1 | 5.3 | | |
| Construction and Utilities | 743.1 | 201.9 | 112.8 | 1,057.9 | | |
| Manufacturing | 3.4 | 80.1 | 40.4 | 123.8 | | |
| Wholesale Trade | - | 150.4 | 174.0 | 324.4 | | |
| Air Transport | 613.4 | 4.7 | 8.4 | 626.4 | | |
| Other Transport | 907.1 | 186.0 | 55.6 | 1,148.7 | | |
| Retail Trade | 740.5 | 30.7 | 320.7 | 1,091.9 | | |
| Gasoline Stations | 253.4 | 1.2 | 14.2 | 268.8 | | |
| Communications | - | 214.8 | 112.8 | 327.6 | | |
| Finance, Insurance and Real Estate | 423.1 | 753.0 | 1,223.6 | 2,399.7 | | |
| Business Services | 100.4 | 832.4 | 311.8 | 1,244.5 | | |
| Education and Health Care | - | 4.9 | 664.2 | 669.1 | | |
| Recreation and Entertainment | 1,051.8 | 55.6 | 41.7 | 1,149.2 | | |
| Lodging | 1,835.0 | 2.6 | 2.6 | 1,840.3 | | |
| Food & Beverage | 1,905.8 | 79.5 | 250.3 | 2,235.6 | | |
| Personal Services | 122.8 | 91.1 | 160.0 | 373.9 | | |
| Government | 28.9 | 89.0 | 36.2 | 154.0 | | |
| TOTAL | 8,728.7 | 2,781.0 | 3,531.3 | 15,041.1 | | |
| Pch Change | 4.6% | 4.2% | 3.5% | 4.3% | | |

Tourism economy GDP- total impact

- GDP
 represents the
 total dollar
 value of all
 goods and
 services
 produced in
 Maryland.
- All sectors of the Maryland economy benefit from tourism activity directly and/or indirectly.



Tourism economy employment – total impact

| Tourism Economy Employment | | | | |
|------------------------------------|---------|----------|---------|---------|
| | Direct | Indirect | Induced | Total |
| Agriculture, Fishing, Mining | - | 150 | 108 | 258 |
| Construction and Utilities | 7,824 | 887 | 493 | 9,204 |
| Manufacturing | 40 | 573 | 289 | 903 |
| Wholesale Trade | - | 870 | 1,035 | 1,904 |
| Air Transport | 3,922 | 29 | 53 | 4,003 |
| Other Transport | 13,441 | 2,643 | 877 | 16,961 |
| Retail Trade | 14,590 | 501 | 5,307 | 20,397 |
| Gasoline Stations | 4,283 | 21 | 235 | 4,539 |
| Communications | - | 1,088 | 515 | 1,603 |
| Finance, Insurance and Real Estate | 2,703 | 4,745 | 4,972 | 12,421 |
| Business Services | 1,052 | 9,942 | 3,846 | 14,840 |
| Education and Health Care | - | 107 | 10,269 | 10,376 |
| Recreation and Entertainment | 28,349 | 2,025 | 1,273 | 31,647 |
| Lodging | 25,751 | 35 | 35 | 25,821 |
| Food & Beverage | 50,124 | 1,880 | 5,298 | 57,302 |
| Personal Services | 2,486 | 1,472 | 3,563 | 7,521 |
| Government | 378 | 1,045 | 466 | 1,889 |
| TOTAL | 154,942 | 28,012 | 38,635 | 221,589 |
| Growth Rate | 1.5% | 1.4% | 1.0% | 1.4% |

 The tourism sector directly and indirectly supported 221,589 jobs, or 6.2% of all employment in Maryland last year.

Tourism economy employment – total impact

- The restaurant, lodging, and recreational sectors employed the most persons in the tourism sector.
- Secondary
 benefits are
 realized across
 the entire
 economy through
 the supply chain
 and incomes as
 they are spent.

0

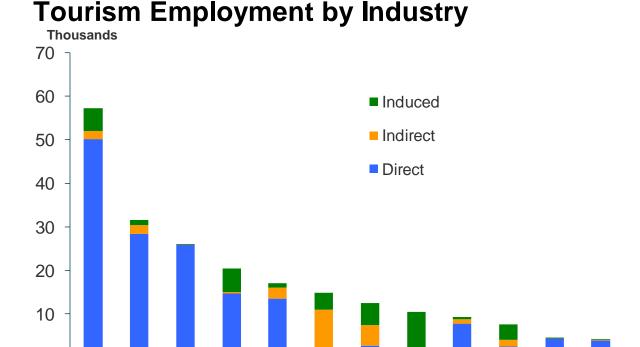
F&B

_odging

Retail Trade

Other Transp

Recreation



FIRE

Education

Construction

Services

ersonal Serv

Gas

Air Transport

Tourism economy income – total impact

| Tourism Labor Income (Compensation) | | | | | |
|-------------------------------------|---------|----------|---------|---------|--|
| (US\$ Million) | | | | | |
| | Direct | Indirect | Induced | Total | |
| Agriculture, Fishing, Mining | - | 4.5 | 3.5 | 8.0 | |
| Construction and Utilities | 682.0 | 95.7 | 52.9 | 830.6 | |
| Manufacturing | 2.4 | 44.9 | 22.2 | 69.6 | |
| Wholesale Trade | - | 85.1 | 98.9 | 184.0 | |
| Air Transport | 404.1 | 2.9 | 5.4 | 412.4 | |
| Other Transport | 740.2 | 122.8 | 35.8 | 898.9 | |
| Retail Trade | 412.4 | 18.6 | 187.4 | 618.5 | |
| Gasoline Stations | 168.7 | 0.9 | 9.5 | 179.0 | |
| Communications | - | 139.0 | 54.8 | 193.9 | |
| Finance, Insurance and Real Estate | 160.6 | 230.5 | 259.3 | 650.4 | |
| Business Services | 67.2 | 630.6 | 238.9 | 936.6 | |
| Education and Health Care | - | 3.9 | 625.9 | 629.8 | |
| Recreation and Entertainment | 854.2 | 52.4 | 35.1 | 941.7 | |
| Lodging | 1,046.3 | 1.4 | 1.5 | 1,049.2 | |
| Food & Beverage | 1,398.9 | 55.2 | 166.3 | 1,620.4 | |
| Personal Services | 115.2 | 81.2 | 153.6 | 350.0 | |
| Government | 25.3 | 94.9 | 39.1 | 159.3 | |
| TOTAL | 6,077.4 | 1,664.7 | 1,990.1 | 9,732.3 | |
| Pch Change | 5.2% | 5.0% | 4.4% | 5.0% | |

Tourism economy income – total impact

 Employees in the food & beverage industry earned \$1.6 billion through tourism in 2016.

 Of the \$936 million in tourism-driven income in business services, \$630 million was a result of this industry supplying services to tourism businesses (indirect impacts).

Tourism Labor Income by Industry \$ million 1,800 1,600 ■ Induced 1,400 Indirect 1,200 Direct 1,000 800 600 400 200 0 Lodging FIRE Comm. F&B Recreation Air Transport Bus. Services Other Transp Construction **∃ducation** Personal Serv.

Tourism economy tax generation

| Traveler Generated Taxes | | | | | | |
|--------------------------------|---------|----------------|--------------|--------------|--------------|--------------|
| Tax Type | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 |
| rax rype | | Millions of \$ | | | | |
| Federal Taxes Subtotal | 1,633.2 | 1,704.8 | 1,772.5 | 1,865.5 | 1,966.9 | 2,058.5 |
| Corporate | 113.0 | 118.6 | 123.1 | 129.2 | 136.4 | 142.2 |
| Indirect Business | 166.9 | 173.7 | 181.8 | 188.5 | 193.8 | 197.4 |
| Personal Income | 524.2 | 547.1 | 568.5 | 599.5 | 634.0 | 665.8 |
| Social Security | 829.1 | 865.4 | 899.1 | 948.3 | 1,002.7 | 1,053.1 |
| State and Local Taxes Subtotal | 1,953.3 | 2,022.2 | 2,078.8 | 2,187.3 | 2,271.4 | 2,350.7 |
| Corporate | 176.2 | 184.9 | 191.9 | 201.5 | 212.7 | 221.7 |
| Personal Income | 205.0 | 214.0 | 222.3 | 234.5 | 248.0 | 260.4 |
| Sales | 818.6 | 853.5 | 886.2 | 939.7 | 971.5 | 1,000.1 |
| Lodging | 122.0 | <u>128.0</u> | <u>126.9</u> | <u>133.4</u> | <u>141.3</u> | <u>151.5</u> |
| Local | 122.0 | 128.0 | 126.9 | 133.4 | 141.3 | 151.5 |
| Property | 389.6 | 389.6 | 389.6 | 400.6 | 410.4 | 420.5 |
| Excise and Fees | 223.2 | 232.7 | 241.6 | 256.2 | 264.9 | 272.7 |
| State Unemployment | 18.7 | 19.5 | 20.3 | 21.4 | 22.6 | 23.8 |
| TOTAL | 3,586.5 | 3,727.0 | 3,851.3 | 4,052.9 | 4,238.3 | 4,409.2 |

- Taxes of \$4.4 billion were directly and indirectly generated by tourism in 2016.
- State and local taxes alone tallied \$2.4 billion.
- Each household in Maryland would need to be taxed an additional \$1,080 per year to replace the tourism taxes received by state and local governments.
- Each visitor adds \$55 to state and local coffers.

Tourism economy tax generation

| Traveler Generated Taxes | | | |
|--------------------------|------------------------|--|--|
| Тах Туре | 2016 Millions of \$ | | |
| State Revenues | 1,498.8 | | |
| Corporate | 217.0 | | |
| Personal Income | 165.3 | | |
| Sales | 911.8 | | |
| Lodging | 0.0 | | |
| Property | 34.0 | | |
| Excise and Fees | 148.9 | | |
| State Unemployment | 21.8 | | |
| Local Revenues | <u>851.9</u> | | |
| Corporate | 4.7 | | |
| Personal Income | 95.1 | | |
| Sales | 88.3 | | |
| Lodging | 151.5 | | |
| Property | 386.5 | | |
| Excise and Fees | 123.8 | | |
| State Unemployment | 2.0 | | |
| TOTAL | 2,350.7 | | |

- Of the \$2.35 billion collected by state and local governments from visitor activity, state government received \$1.5 billion.
- Of that amount, 60% came from sales tax revenues alone
- Local governments saw \$850 million in revenue from visitor activity in 2016.
- Key revenue streams for local governments were from property, lodging, and excise & fee charges.

Methodology and Conceptual Overview



Why quantify the tourism economy?

- By monitoring tourism's economic impact, policy makers can make informed decisions regarding the funding and prioritization of tourism development.
- It can also carefully monitor its successes and future needs.
- In order to do this, tourism must be measured in the same categories as other economic sectors – i.e. tax generation, employment, wages, and gross domestic product.

Why is this a challenge?

- Most economic sectors such as financial services, insurance, or construction are easily defined within a country's national accounts statistics.
- Tourism is not so easily measured because it is not a single industry. It is a demand-side activity which affects multiple sectors to various degrees.
- Tourism spans nearly a dozen sectors including lodging, recreation, retail, real estate, air passenger transport, food & beverage, car rental, taxi services, travel agents...

The Tourism Satellite Account

- The TSA was conceived by the UN World Tourism Organization and has since been ratified by the UN, Eurostat, and OECD.
- The standard has been adopted by over fifty countries around the world and a growing number of US States.
- The TSA deals with the challenge of measuring tourism in two important ways:
 - Defines the tourism economy
 - Provides methodology for calculating tourism GDP in a way that is consistent with economic accounts

Benefits of a TSA

- Enables comparisons of the importance of tourism to other sectors of the economy in terms of GDP, employment, and income.
- Allows for benchmarking to other destinations.
- Tracks the economic contribution of tourism over time.
- Monitors strength by tracking capital investment.
- Allows for extension analysis for of the full impact of tourism.

Important definitions

- Tourism Industry: Measures the value of traveler activity within "tourism characteristic industries". This concept measures only the direct impact of the travel industry.
- 2. Tourism Economy: Includes the tourism industry plus government spending and capital investment in support of tourism. This is the basis of the total economic impact analysis, including direct, indirect and induced impacts.

Illustrating the concepts

Travel & Tourism Industry

- The direct effect of visitor spending
- Focus of Tourism Satellite Account

Travel & Tourism Economy

The flow-through effect of all tourism demand across the economy

 Expands the focus to measure the overall impact of tourism on all sectors of the economy

ACCOMMODATION
CATERING, ENTERTAINMENT
RECREATION, TRANSPORTATION
&OTHER TRAVEL RELATED SERVICES

PRINTING/PUBLISHING, UTILITIES

FINANCIAL SERVICES, SANITATION SERVICES

FURNISHINGS AND EQUIPMENT SUPPLIERS,

SECURITY SERVICES, RENTAL CAR MANUFACTURING,

TRANSPORTATION ADMINISTRATION, TOURISM

PROMOTION, SHIP BUILDING, AIRCRAFT MANUFACTURING,

RESORT DEVELOPMENT, GLASS PRODUCTS, IRON/STEEL

FOOD & BEVERAGE SUPPLY, RETAILERS
BUSINESS SERVICES, WHOLESALERS, COMPUTERS,
UTILITIES, MANUFACTURERS, HOUSING, PERSONAL SERVICES

Methods and data sources

- Domestic visitor expenditure estimates are provided by DK Shifflet representative survey of US travelers. These are broken out by sectors (lodging, transport at destination, food & beverage, retail, and recreation), by purpose (business and leisure), and by length of stay (day and overnight).
- Tourism Economics then adjusts these levels of spending based on a range of known measures of tourism activity:
 - Overseas visitor spending (source: NTTO, TE)
 - Canada visitor spending (source: Statistics Canada, TE)
 - Bed tax receipts
 - Sales tax by sector
 - Spending on air travel which accrues to all airports and locally-based airlines
 - Gasoline purchases by visitors (source: TE calculation)
 - Smith Travel Research data on hotel revenues
 - Construction Value by McGraw-Hill Construction
 - Industry data on employment, wages, GDP, and sales (source: BEA, BLS, Census)

Methods and data sources

- An IMPLAN model was compiled for the State of Maryland. This traces
 the flow of visitor-related expenditures through the local economy and
 their effects on employment, wages, and taxes. IMPLAN also quantifies
 the indirect (supplier) and induced (income) impacts of tourism.
- All results are benchmarked and cross-checked and adjusted based on the following:
 - US Bureau of Labor Statistics and Bureau of Economic Analysis (employment and wages by industry)
 - US Census (business sales by industry)
- The source of the employment and wage data is the Regional Economic Information System (REIS), Bureau of Economic Analysis, U.S.
 Department of Commerce. All employment rankings are based on Bureau of Labor Statistics (ES202/QCEW) data.

About Tourism Economics

- Tourism Economics, headquartered in Philadelphia, is an Oxford Economics company dedicated to providing high value, robust, and relevant analyses of the tourism sector that reflects the dynamics of local and global economies. By combining quantitative methods with industry knowledge, Tourism Economics designs custom market strategies, project feasibility analysis, tourism forecasting models, tourism policy analysis, and economic impact studies.
- Our staff have worked with over 300 destinations to quantify the economic value of tourism, forecast demand, guide strategy, or evaluate tourism policies.
- Oxford Economics is one of the world's leading providers of economic analysis, forecasts and consulting advice. Founded in 1981 as a joint venture with Oxford University's business college, Oxford Economics is founded on a reputation for high quality, quantitative analysis and evidence-based advice. For this, it draws on its own staff of 150 highly-experienced professional economists; a dedicated data analysis team; global modeling tools; close links with Oxford University, and a range of partner institutions in Europe, the US and in the United Nations Project Link.
- For more information: info@tourismeconomics.com.